WELCOME!

We are thrilled to welcome you to our beautiful venue in our hometown of Jacksonville, Oregon. Perhaps you are just considering a visit. Or maybe you’ve already purchased tickets for your first concert. Whatever the reason, we hope you enjoy our outdoor stages, the Britt Pavilion and the Britt Performance Garden, surrounded by Madrone, Sequoia, and Ponderosa Pines.

This guide provides information on seating, parking, what to bring, what to expect, and how to enjoy yourself at Britt.
Seating

You’ve probably purchased one of two kinds of ticket: reserved seat or a lawn space.
Reserved Seats
These seating areas are numbered and correspond to the number on your ticket. We suggest bringing along some pillows to get cozy. You can also rent cushions at Britt.

Lawn Space
The adult lawn offers seating on a first come, first served basis. Britt’s grassy hillside behind the reserved seating area provides lots of room for you to picnic with friends and family. We suggest you arrive early to reserve your spot with a blanket.
**Premium Lawn**

The premium lawn spaces are located on a patch of grass directly in front of the Britt Pavilion stage. Depending on the concert, these spaces are offered as Premium Lawn Blankets (PLB) for 2 or 4 people or as Standing Room Only (SRO). For more detailed information, see our ticket policies at www.brittfest.org.

**Parking**

Britt Festivals is set in a residential area, perched on top of a hill, so be prepared to walk a bit from your parked car. Wear comfortable shoes and don’t take more than you can comfortably carry. We encourage you to be aware of parking signs so you don’t get a ticket. In fact, review this map for places to park without worrying about parking citations.

**Trolley**

You can catch a free trolley ride up the hill to the main gate of the Britt Pavilion before each concert. The trolley starts 2 hours before showtime, picking up passengers at the following four locations. The trolley stops for the night once the concert starts.

You’ll wait no longer than 15 minutes, on average, for a ride. Review the map below for trolley pick-up locations.

1. D Street Parking Lot
2. Ray’s Food Place overflow parking (5th & F St.)
3. C St./between 3rd & 4th St.
4. 1st & Main Street (heading up the hill)
WHAT TO BRING

**Food**
Sumptuous, relaxed picnics live in the heart of the Britt Experience. Many people pack savory finger foods that are easy to share and resist spoiling in the summer heat.

Consider adding some ice packs to keep your drinks cold. Take a look at our Pinterest Picnic board for inspiration.

If you’re rushed, consider enjoying a variety of concessions from one of our restaurateurs at the concert.

**Drink**
Stay hydrated, making sure to drink plenty of water. Water and soft drinks are available to purchase at Britt.

Wine and beer are allowed at some Britt concerts but please only bring an amount you can safely consume.

Once inside the Britt Pavilion, you can purchase beer and wine for any Britt concert. Learn more about our alcohol policy here.

**Blankets & Binoculars**
Blankets serve to reserve your seats or lawn space, provide a picturesque setting for your picnic, and an inviting place to sit. Binoculars allow you to see the entertainment better. Some of our guests remark that watching the audience is half the fun.

**Chairs**
Single size, low profile lawn chairs are allowed in lawn areas if they do not exceed 6 inches from the ground to the seat and are no higher than 32 inches total from the ground to the top of the chair. Please check your chairs prior to arrival.

Appropriate chairs are available for rent at the venue.

Regular size lawn chairs are allowed in marked, designated zones at the sides and rear of the general seating lawn area. Limited space is available for the taller chairs on the sides and at the back of the general lawn seating.
WHAT TO EXPECT

Weather

In June, Jacksonville can register anywhere from 70-100 degrees, with occasional patches of clouds, so bringing a jacket to your concert could be useful. Once the sun goes down, some evenings can get a bit chilly.

In July and August, the temperature can reach anywhere from 85-108 degrees, so chances are you’ll want to prepare for hot weather. Consider bringing bandannas that you can dip in cold water and wrap around your neck to bring down your body temperature.

In September, temperatures start to fall again and you may want to consider warmer clothing for after sunset.

Accessibility

Britt Music & Arts Festival is proud of its renovated, lighted pathways, allowing wheelchair access to most areas of the venue. Learn more here.

If you need accessible seating or parking, please contact the box office in advance so that we can reserve these for you. You can reach us at 541-773-6077 or 1-800-882-7488 or at info@brittfest.org

Our People

Our staff and volunteers would love to get to know guests like you. Please stop and say “Hello” when you encounter them.

Our people are trained to answer your questions, provide assistance, and make you comfortable. They are available throughout the venue. Just look for the blue or yellow Britt vests and aprons.
NEWCOMERS’ GUIDE TO THE BRITT MUSIC & ARTS FESTIVAL

CONTACT US

Britt Email: info@brittfest.org
Britt Phone: 541-773-6077 or 1-800-882-7488
Britt Pavilion: 350 First Street, Jacksonville, OR (About five miles west of Medford and 20 miles north of Ashland)
Medford Office: 216 West Main Street (cross-street is Grape), Medford, OR 97501

RESOURCES

For more information, check out these online resources:

- Britt Buzz Newsletter (sign up for our monthly issue)
- Britt Website (for our performance schedule)
- Britt on Facebook (for contests, concert photos, and connections)
- Britt on Twitter (for updates and announcements)
- Britt on Instagram (for candid staff photos)